

Mental Health and Grief Support for Students

With 60% of college students experiencing mental health challenges and 30-55% of undergraduates recently bereaved, the campus mental health crisis demands innovative solutions. These challenges directly impact retention, academic performance, and student success, making comprehensive support essential for the long-term health of educational institutions.

Expert support with Help Texts:

Help Texts delivers personalized, year-long mental health and grief support via text message —individualized based on specific challenges and losses. Texts are curated from the wisdom of over 100 world-leading experts, including therapists, social workers, psychologists, thanatologists, neuroscientists, and counselors. Text support is tailored to each student's needs and helps to enhance academic outcomes and foster a resilient campus culture.



95% of subscribers say Help Texts

of subscribers say Help Text helped them feel more supported in their grief



90%
6 month retention rate



Support available in



†↑

Especially high engagement rates

among men



of grievers enroll within the first six months of their loss



Subscribers in 44 countries

Investing in student well-being through mental health and grief support is not only a moral imperative—it's a strategic advantage in today's higher education landscape. By extending care beyond academic concerns, you demonstrate your institution's commitment to whole-student development, enhance academic outcomes, and foster a campus culture that supports students through their most vulnerable moments.

How We Support Students:

BOOST STUDENT SUCCESS

- Improve retention by addressing top withdrawal causes
- · Provide support during critical vulnerability periods

STRENGTHEN CAMPUS MENTAL HEALTH ECOSYSTEM

- Eliminate counseling center waitlists
- Offer 24/7 support between therapy sessions
- Reach students in 26 languages with culturally sensitive support

ENHANCE YOUR REPUTATION FOR STUDENT WELLNESS

- Address needs of 30-55% of bereaved students
- Differentiate through innovative wellness leadership

EXPAND REACH AND GAIN INSIGHTS

- Access real-time analytics to improve support initiatives
- Survey students with low-friction, text-based feedback tools

A Wide Range of Support:

Help Texts provides comprehensive support for all of life's challenges and makes it possible to support the 60% of students facing mental health challenges.

- HEALTH & WELL-BEING support for depression, anxiety, breakups, bullying, financial stress, loneliness, thoughts of suicide, and more
- GRIEF support for loss of loved ones
- PREGNANCY LOSS support
- PET LOSS support for the often-overlooked grief of losing animal companions
- CAREGIVER support for students caring for a loved one with a serious illness

Life can be hard.

Getting support doesn't have to be.